



SAM WERCINSKI, COMMISSIONER ARIZONA DEPARTMENT OF REAL ESTATE CREATING A NEW VISION

ADVANCING GOOD POLICY

- Foster Mutual Respect—Respect for fellow workers, the industry we oversee, and the public we serve.
- Proactive, Friendly Concierge in the Licensing Lobby
- Electronic License Certificates
- Cross-train employees to process licenses

ACTIVE DIALOG WITH THE PUBLIC & INDUSTRY STAKEHOLDERS

Commissioner Wercinski values feedback, input, and ideas from the public, the stakeholders, and the Department employees. As a result, several stakeholder meetings have already taken place and more are planned! These meetings build mutual respect and a cooperative mood.

COMMUNITY OUTREACH AND EDUCATION (COE)

The Department and Commissioner Wercinski are going ON-THE-ROAD to visit communities across Arizona starting March 19, 2007. Our COE Team will provide:

- Open dialog with the public across the state
- Seminar on proper subdividing
- Assistance with real estate licensing
- Answer license and education questions
- Settlement conferences

FUTURE ADVANCEMENTS

- Virtual Information Processing (VIP)
- Licensee Expiration Alerts Distributed Electronically Monthly (LEAD EM)